

Tariff Guide

Effective 16th August 2024

A) CURRENT ACCOUNTS		
1. PINNACLE CURRENT ACCOUNT Account opening balance	UGX	50,000
Minimum operating balance Bundled monthly fee	UGX UGX	20,000 36,000
Bundled fee includes; Free ATM transactions		
Free UGX over the counter deposits and withdrawals		
Free inward cheques clearing		
Free Standing orders Foreign currency		
Account opening balance Monthly Management	USD/EUR/GBP USD	20 15
menany management	EUR	10
Cash withdrawals	GBP Below 5,000	10 Free
	Above 5,000	0.25% max charge 5,000
Cash deposits	Below 10,000 (per day)	Free
	Above 10,000	0.25% max charge 5,000
2. ONE TARIFF	1.t. Calama	
Account opening balance	1st Salary or UGX 50,000	
Miminum operating balance Bundled monthly fee	UGX UGX	20,000 55,000
Bundled fee includes; In-house Salary handling		Free
Cash deposits and withdrawals		Free
5 ATM transactions per month 1 Standing order per month		Free Free
1 Telegraphic transfer per month 4 cheque books per year		Free Free
Utility bill handling		Free
Banker's cheque per month 3. SALARY ACCOUNT		Free
Account opening balance Maintenance fee	UGX UGX	10,000 2,000
Minimum operating balance	UGX	10,000
Service charges Over the Counter Cash deposits		Free
Withdrawals at dfcu ATM Over the counter withdrawal below 2 Milli	UGX on UGX	1,200 10,000
Over the counter withdrawal below 2 Milli Over the counter withdrawal above 2 Milli		0.25% Min 5,000
Inward cheques	UGX	Max 35,000 3,000
Foreign currency Account Opening balance	EUR/USD/GBP	20
Maintenance fee	USD	5
	EUR GBP	10 5
	Below 2,500	
Over the counter deposits	per day	Free 0.25% of the value
Over the counter withdrawals	Above 2,500 Below 2,000	0.25% of the value
Inward cheques	Above 2,000 USD	0.25% Max 5,000 2
	EUR	2
4. STANDARD PERSONAL	GBP	1.5
Account opening balance Monthly Management	UGX UGX	50,000 Free
Minimum operating balance	UGX	20,000
Service charges Over the Counter Cash deposits		Free
ATM Over the counter withdrawal below 2 Milli	on UGX	1,200 10,000
Over the counter withdrawal above 2 Milli		5,000
Inward cheques Foreign currency	UGX	3,000
Account opening balance		100
Monthly Management	USD/EUR/GBP USD/EUR/GBP	Free
		Free Free
Monthly Management	USD/EUR/GBP Below 2,000 Above 2,000	Free
Monthly Management	USD/EUR/GBP Below 2,000	Free O.25% max charge 5,000 Free
Monthly Management Cash withdrawals Cash deposits	USD/EUR/GBP Below 2,000 Above 2,000 Below 2,500	Free Free 0.25% max charge 5,000
Monthly Management Cash withdrawals	USD/EUR/GBP Below 2,000 Above 2,000 Below 2,500 (per day)	Free Free 0.25% max charge 5,000 Free 0.25%
Monthly Management Cash withdrawals Cash deposits 5. SACCO ACCOUNT Account opening balance Minimum operating balance	USD/EUR/GBP Below 2,000 Above 2,000 Below 2,500 (per day) Above 2,500	Free O.25% max charge 5,000 Free O.25% max charge 5,000
Monthly Management Cash withdrawals Cash deposits 5. SACCO ACCOUNT Account opening balance Minimum operating balance Service charges Monthly Management	USD/EUR/GBP Below 2,000 Above 2,000 Below 2,500 (per day) Above 2,500	Free Co.25% max charge 5,000 Free Co.25% max charge 5,000 100,000
Monthly Management Cash withdrawals Cash deposits 5. SACCO ACCOUNT Account opening balance Minimum operating balance Service charges	USD/EUR/GBP Below 2,000 Above 2,000 Below 2,500 (per day) Above 2,500	Free
Monthly Management Cash withdrawals Cash deposits 5. SACCO ACCOUNT Account opening balance Minimum operating balance Service charges Monthly Management Over the Counter Cash deposits Cash withdrawal B) SAVINGS ACCOUNTS	USD/EUR/GBP Below 2,000 Above 2,000 Below 2,500 (per day) Above 2,500	Free Free 0.25% max charge 5,000 Free 0.25% max charge 5,000 100,000 20,000 Free Free
Monthly Management Cash withdrawals Cash deposits 5. SACCO ACCOUNT Account opening balance Minimum operating balance Service charges Monthly Management Over the Counter Cash deposits Cash withdrawal B) SAVINGS ACCOUNTS 1. CLASSIC SAVINGS Account opening balance / Minimum	USD/EUR/GBP Below 2,000 Above 2,000 Below 2,500 (per day) Above 2,500	Free O.25% max charge 5,000 Free O.25% max charge 5,000 100,000 20,000 Free Free Free Free
Monthly Management Cash withdrawals Cash deposits 5. SACCO ACCOUNT Account opening balance Minimum operating balance Service charges Monthly Management Over the Counter Cash deposits Cash withdrawal B) SAVINGS ACCOUNTS 1. CLASSIC SAVINGS Account opening balance / Minimum balance Minimum operating balance	USD/EUR/GBP Below 2,000 Above 2,000 Below 2,500 (per day) Above 2,500 UGX UGX	Free
Monthly Management Cash withdrawals Cash deposits 5. SACCO ACCOUNT Account opening balance Minimum operating balance Service charges Monthly Management Over the Counter Cash deposits Cash withdrawal B) SAVINGS ACCOUNTS 1. CLASSIC SAVINGS Account opening balance / Minimum balance Minimum operating balance Service charges	USD/EUR/GBP Below 2,000 Above 2,000 Below 2,500 (per day) Above 2,500 UGX UGX UGX	Free O.25% max charge 5,000 Free O.25% max charge 5,000 100,000 20,000 Free Free Free Free
Monthly Management Cash withdrawals Cash deposits 5. SACCO ACCOUNT Account opening balance Minimum operating balance Service charges Monthly Management Over the Counter Cash deposits Cash withdrawal B) SAVINGS ACCOUNTS 1. CLASSIC SAVINGS Account opening balance / Minimum balance Minimum operating balance Minimum operating balance Service charges Over the Counter Cash deposits 1 over the counter withdrawal per month	USD/EUR/GBP Below 2,000 Above 2,000 Below 2,500 (per day) Above 2,500 UGX UGX UGX	Free
Monthly Management Cash withdrawals Cash deposits 5. SACCO ACCOUNT Account opening balance Minimum operating balance Service charges Monthly Management Over the Counter Cash deposits Cash withdrawal B) SAVINGS ACCOUNTS 1. CLASSIC SAVINGS Account opening balance / Minimum balance Minimum operating balance / Minimum balance Minimum operating balance Service charges Over the Counter Cash deposits 1 over the counter withdrawal per month (UGX only) Each additional Withdrawal	USD/EUR/GBP Below 2,000 Above 2,000 Below 2,500 (per day) Above 2,500 UGX UGX UGX UGX UGX UGX	Free
Monthly Management Cash withdrawals Cash deposits 5. SACCO ACCOUNT Account opening balance Minimum operating balance Service charges Monthly Management Over the Counter Cash deposits Cash withdrawal B) SAVINGS ACCOUNTS 1. CLASSIC SAVINGS Account opening balance / Minimum balance Minimum operating balance Service charges Over the Counter Cash deposits 1 over the counter withdrawal per month (UGX only)	USD/EUR/GBP Below 2,000 Above 2,000 Below 2,500 (per day) Above 2,500 UGX UGX UGX UGX UGX	Free
Monthly Management Cash withdrawals Cash deposits 5. SACCO ACCOUNT Account opening balance Minimum operating balance Service charges Monthly Management Over the Counter Cash deposits Cash withdrawal B) SAVINGS ACCOUNTS 1. CLASSIC SAVINGS Account opening balance / Minimum balance Minimum operating balance Service charges Over the Counter Cash deposits 1 over the counter withdrawal per month (UGX only) Each additional Withdrawal Monthly management Low balance charge per month Foreign currency	USD/EUR/GBP Below 2,000 Above 2,000 Below 2,500 (per day) Above 2,500 UGX UGX UGX UGX UGX UGX UGX	Free
Monthly Management Cash withdrawals Cash deposits 5. SACCO ACCOUNT Account opening balance Minimum operating balance Service charges Monthly Management Over the Counter Cash deposits Cash withdrawal B) SAVINGS ACCOUNTS 1. CLASSIC SAVINGS Account opening balance / Minimum balance Minimum operating balance Service charges Over the Counter Cash deposits 1 over the counter withdrawal per month (UGX only) Each additional Withdrawal Monthly management Low balance charge per month Foreign currency Account opening balance / Minimum balance	USD/EUR/GBP Below 2,000 Above 2,000 Below 2,500 (per day) Above 2,500 UGX UGX UGX UGX UGX UGX UGX UGX	Free Free 0.25% max charge 5,000 Free 0.25% max charge 5,000 100,000 20,000 Free Free Free Free 10,000 3,500 16,000
Monthly Management Cash withdrawals Cash deposits 5. SACCO ACCOUNT Account opening balance Minimum operating balance Minimum operating balance Service charges Monthly Management Over the Counter Cash deposits Cash withdrawal B) SAVINGS ACCOUNTS 1. CLASSIC SAVINGS Account opening balance / Minimum balance Minimum operating balance Service charges Over the Counter Cash deposits 1 over the counter withdrawal per month (UGX only) Each additional Withdrawal Monthly management Low balance charge per month Foreign currency Account opening balance / Minimum	USD/EUR/GBP Below 2,000 Above 2,000 (per day) Above 2,500 (per day) UGX UGX UGX UGX UGX UGX UGX UGX	Free
Monthly Management Cash withdrawals Cash deposits 5. SACCO ACCOUNT Account opening balance Minimum operating balance Service charges Monthly Management Over the Counter Cash deposits Cash withdrawal B) SAVINGS ACCOUNTS 1. CLASSIC SAVINGS Account opening balance / Minimum balance Minimum operating balance Service charges Over the Counter Cash deposits 1 over the counter Withdrawal per month (UGX only) Each additional Withdrawal Monthly management Low balance charge per month Foreign currency Account opening balance / Minimum balance Cash withdrawals	USD/EUR/GBP Below 2,000 Above 2,000 (per day) Above 2,500 (per day) UGX UGX UGX UGX UGX UGX UGX Above 2,000 Below 2,000 Below 2,500	Free
Monthly Management Cash withdrawals Cash deposits 5. SACCO ACCOUNT Account opening balance Minimum operating balance Service charges Monthly Management Over the Counter Cash deposits Cash withdrawal B) SAVINGS ACCOUNTS 1. CLASSIC SAVINGS Account opening balance / Minimum balance Minimum operating balance Service charges Over the Counter Cash deposits 1 over the counter withdrawal per month (UGX only) Each additional Withdrawal Monthly management Low balance charge per month Foreign currency Account opening balance / Minimum balance	USD/EUR/GBP Below 2,000 Above 2,000 Below 2,500 (per day) Above 2,500 UGX UGX UGX UGX UGX UGX UGX UGX	Free Free 0.25% max charge 5,000 Free 0.25% max charge 5,000 100,000 20,000 Free Free Free Free Free 10,000 3,500 16,000 100 5 max charge 5,000 Free 0.25% max charge 5,000 Free
Monthly Management Cash withdrawals Cash deposits 5. SACCO ACCOUNT Account opening balance Minimum operating balance Service charges Monthly Management Over the Counter Cash deposits Cash withdrawal B) SAVINGS ACCOUNTS 1. CLASSIC SAVINGS Account opening balance / Minimum balance Minimum operating balance Service charges Over the Counter Cash deposits 1 over the counter Withdrawal per month (UGX only) Each additional Withdrawal Monthly management Low balance charge per month Foreign currency Account opening balance / Minimum balance Cash withdrawals	USD/EUR/GBP Below 2,000 Above 2,000 (per day) Above 2,500 (per day) UGX UGX UGX UGX UGX UGX UGX Above 2,000 Below 2,000 Below 2,500	Free Free 0.25% max charge 5,000 Free 0.25% max charge 5,000 100,000 20,000 Free Free Free Free 10,000 3,500 16,000 100 5 max charge 5,000 Free
Monthly Management Cash withdrawals Cash deposits 5. SACCO ACCOUNT Account opening balance Minimum operating balance Service charges Monthly Management Over the Counter Cash deposits Cash withdrawal B) SAVINGS ACCOUNTS 1. CLASSIC SAVINGS Account opening balance / Minimum balance Minimum operating balance Service charges Over the Counter Cash deposits 1 over the Counter Cash deposits 1 over the Counter withdrawal per month (UGX only) Each additional Withdrawal Monthly management Low balance charge per month Foreign currency Account opening balance / Minimum balance Cash withdrawals Cash deposits Monthly Management Low balance charge per month	USD/EUR/GBP Below 2,000 Above 2,000 Below 2,500 (per day) Above 2,500 UGX UGX UGX UGX UGX UGX Above 2,000 Below 2,000 Above 2,000 Below 2,500 (per day) Above 2,500	Free Free 0.25% max charge 5,000 Free 0.25% max charge 5,000 100,000 20,000 Free Free Free Free 10,000 3,500 16,000 100 5 max charge 5,000 Free 0.25% max charge 5,000 Free
Cash withdrawals Cash deposits 5. SACCO ACCOUNT Account opening balance Minimum operating balance Service charges Monthly Management Over the Counter Cash deposits Cash withdrawal B) SAVINGS ACCOUNTS 1. CLASSIC SAVINGS Account opening balance / Minimum balance Minimum operating balance Service charges Over the Counter Cash deposits 1 over the Counter Cash deposits 1 over the counter withdrawal per month (UGX only) Each additional Withdrawal Monthly management Low balance charge per month Foreign currency Account opening balance / Minimum balance Cash withdrawals Cash deposits Monthly Management Low balance charge per month 2. SAVINGS PLUS Account opening balance / Minimum	USD/EUR/GBP Below 2,000 Above 2,000 Below 2,500 (per day) Above 2,500 UGX UGX UGX UGX UGX UGX UGX UGX UGX	Free
Cash withdrawals Cash deposits 5. SACCO ACCOUNT Account opening balance Minimum operating balance Service charges Monthly Management Over the Counter Cash deposits Cash withdrawal B) SAVINGS ACCOUNTS 1. CLASSIC SAVINGS Account opening balance / Minimum balance Minimum operating balance Service charges Over the Counter Cash deposits 1 over the Counter Cash deposits 1 over the Counter Withdrawal per month (UGX only) Each additional Withdrawal Monthly management Low balance charge per month Foreign currency Account opening balance / Minimum balance Cash withdrawals Cash deposits Monthly Management Low balance charge per month Low balance charge per month	USD/EUR/GBP Below 2,000 Above 2,000 (per day) Above 2,500 (per day) UGX UGX UGX UGX UGX UGX UGX UGX UGX UG	Free Free 0.25% max charge 5,000 Free 0.25% max charge 5,000 100,000 20,000 Free Free Free Free Free 10,000 3,500 16,000 100 5 max charge 5,000 Free 0.25% max charge 5,000 Free
Monthly Management Cash withdrawals Cash deposits 5. SACCO ACCOUNT Account opening balance Minimum operating balance Service charges Monthly Management Over the Counter Cash deposits Cash withdrawal B) SAVINGS ACCOUNTS 1. CLASSIC SAVINGS Account opening balance / Minimum balance Minimum operating balance Service charges Over the Counter Cash deposits 1 over the Counter Cash deposits 1 over the counter withdrawal per month (UGX only) Each additional Withdrawal Monthly management Low balance charge per month Foreign currency Account opening balance / Minimum balance Cash withdrawals Cash deposits Monthly Management Low balance charge per month 2. SAVINGS PLUS Account opening balance / Minimum balance Minimum operating balance Minimum operating balance	USD/EUR/GBP Below 2,000 Above 2,000 (per day) Above 2,500 UGX	Free
Cash withdrawals Cash deposits 5. SACCO ACCOUNT Account opening balance Minimum operating balance Service charges Monthly Management Over the Counter Cash deposits Cash withdrawal B) SAVINGS ACCOUNTS 1. CLASSIC SAVINGS Account opening balance / Minimum balance Minimum operating balance Service charges Over the Counter Cash deposits 1 over the Counter Cash deposits 1 over the counter withdrawal per month (UGX only) Each additional Withdrawal Monthly management Low balance charge per month Foreign currency Account opening balance / Minimum balance Cash withdrawals Cash deposits Monthly Management Low balance charge per month 2. SAVINGS PLUS Account opening balance / Minimum balance Minimum operating balance Minimum operating balance Service charges Over the counter cash deposits Monthly management fee	USD/EUR/GBP Below 2,000 Above 2,000 (per day) Above 2,500 UGX	Free
Monthly Management Cash withdrawals Cash deposits 5. SACCO ACCOUNT Account opening balance Minimum operating balance Service charges Monthly Management Over the Counter Cash deposits Cash withdrawal B) SAVINGS ACCOUNTS 1. CLASSIC SAVINGS Account opening balance / Minimum balance Minimum operating balance Service charges Over the Counter Cash deposits 1 over the counter withdrawal per month (UGX only) Each additional Withdrawal Monthly management Low balance charge per month Foreign currency Account opening balance / Minimum balance Cash withdrawals Cash deposits Monthly Management Low balance charge per month 2. SAVINGS PLUS Account opening balance / Minimum balance Minimum operating balance Minimum operating balance Service charges Over the counter cash deposits	USD/EUR/GBP Below 2,000 Above 2,000 (per day) Above 2,500 UGX	Free Free 0.25% max charge 5,000 Free 100,000 20,000 Free Free Free Free 10,000 3,500 16,000 100 5 max charge 5,000 Free 0.25% max charge 5,000 Free 10,000 7 100
Monthly Management Cash withdrawals Cash deposits 5. SACCO ACCOUNT Account opening balance Minimum operating balance Service charges Monthly Management Over the Counter Cash deposits Cash withdrawal B) SAVINGS ACCOUNTS 1. CLASSIC SAVINGS Account opening balance / Minimum balance Minimum operating balance Service charges Over the Counter Cash deposits 1 over the counter withdrawal per month (UGX only) Each additional Withdrawal Monthly management Low balance charge per month Foreign currency Account opening balance / Minimum balance Cash withdrawals Cash deposits Monthly Management Low balance charge per month 2. SAVINGS PLUS Account opening balance / Minimum balance Minimum operating balance Minimum operating balance / Minimum balance	USD/EUR/GBP Below 2,000 Above 2,000 (per day) Above 2,500 UGX	Free
Monthly Management Cash withdrawals Cash deposits 5. SACCO ACCOUNT Account opening balance Minimum operating balance Service charges Monthly Management Over the Counter Cash deposits Cash withdrawal B) SAVINGS ACCOUNTS 1. CLASSIC SAVINGS Account opening balance / Minimum balance Minimum operating balance Service charges Over the Counter Cash deposits 1 over the counter withdrawal per month (UGX only) Each additional Withdrawal Monthly management Low balance charge per month Foreign currency Account opening balance / Minimum balance Cash withdrawals Cash deposits Monthly Management Low balance charge per month 2. SAVINGS PLUS Account opening balance / Minimum balance Minimum operating balance / Minimum balance Cash withdrawals Account opening balance / Minimum balance Cash deposits Monthly Management Low balance charge per month 2. SAVINGS PLUS Account opening balance / Minimum balance Minimum operating balance Service charges Over the counter cash deposits Monthly management fee 1 over the counter withdrawal per month (UGX only) Each additional Withdrawal Low balance charge per month Cheques to 3rd parties - savings	USD/EUR/GBP Below 2,000 Above 2,000 (per day) Above 2,500 UGX	Free Free 0.25% max charge 5,000 Free 100,000 20,000 Free Free Free Free 10,000 3,500 16,000 100 5 max charge 5,000 Free 0.25% max charge 5,000 Free 10,000 5 100 5 100 Free 10,000 Free
Monthly Management Cash withdrawals Cash deposits 5. SACCO ACCOUNT Account opening balance Minimum operating balance Service charges Monthly Management Over the Counter Cash deposits Cash withdrawal B) SAVINGS ACCOUNTS 1. CLASSIC SAVINGS Account opening balance / Minimum balance Minimum operating balance Service charges Over the Counter Cash deposits 1 over the counter withdrawal per month (UGX only) Each additional Withdrawal Monthly management Low balance charge per month Foreign currency Account opening balance / Minimum balance Cash withdrawals Cash deposits Monthly Management Low balance charge per month 2. SAVINGS PLUS Account opening balance / Minimum balance Minimum operating balance / Minimum balance	USD/EUR/GBP Below 2,000 Above 2,000 (per day) Above 2,500 UGX	Free Free 0.25% max charge 5,000 Free 100,000 20,000 Free Free Free Free 10,000 3,500 16,000 Free 0.25% max charge 5,000 Free 10,000 3,500 16,000 Free 100 Free
Monthly Management Cash withdrawals Cash deposits 5. SACCO ACCOUNT Account opening balance Minimum operating balance Service charges Monthly Management Over the Counter Cash deposits Cash withdrawal B) SAVINGS ACCOUNTS 1. CLASSIC SAVINGS Account opening balance / Minimum balance Minimum operating balance Service charges Over the Counter Cash deposits 1 over the counter withdrawal per month (UGX only) Each additional Withdrawal Monthly management Low balance charge per month Foreign currency Account opening balance / Minimum balance Cash withdrawals Cash deposits Monthly Management Low balance charge per month 2. SAVINGS PLUS Account opening balance / Minimum balance Cash withdrawals Monthly Management Low balance charge per month 2. SAVINGS PLUS Account opening balance / Minimum balance Minimum operating balance Service charges Over the counter cash deposits Monthly management fee 1 over the counter withdrawal per month (UGX only) Each additional Withdrawal Low balance charge per month Cheques to 3rd parties - savings Foreign currency	USD/EUR/GBP Below 2,000 Above 2,000 (per day) Above 2,500 UGX	Free
Monthly Management Cash withdrawals Cash deposits 5. SACCO ACCOUNT Account opening balance Minimum operating balance Service charges Monthly Management Over the Counter Cash deposits Cash withdrawal B) SAVINGS ACCOUNTS 1. CLASSIC SAVINGS Account opening balance / Minimum balance Minimum operating balance / Minimum balance Service charges Over the Counter Cash deposits 1 over the counter withdrawal per month (UGX only) Each additional Withdrawal Monthly management Low balance charge per month Foreign currency Account opening balance / Minimum balance Cash withdrawals Cash deposits Monthly Management Low balance charge per month 2. SAVINGS PLUS Account opening balance / Minimum balance Minimum operating balance Minimum operating balance / Minimum balance Minimum operating balance / Minimum balance Minimum operating balance / Minimum balance Service charges Over the counter cash deposits Monthly management fee 1 over the counter withdrawal per month (UGX only) Each additional Withdrawal Low balance charge per month Cheques to 3rd parties - savings Foreign currency Account opening balance	USD/EUR/GBP Below 2,000 Above 2,000 (per day) Above 2,500 UGX	Free Free 0.25% max charge 5,000 Free 0.25% max charge 5,000 100,000 20,000 Free Free Free Free 10,000 3,500 16,000 Free 0.25% max charge 5,000 Free 0.25% max charge 5,000 Free 10,000 Free 10,000 5 100 Free 10,000 1,500
Monthly Management Cash withdrawals Cash deposits 5. SACCO ACCOUNT Account opening balance Minimum operating balance Service charges Monthly Management Over the Counter Cash deposits Cash withdrawal B) SAVINGS ACCOUNTS 1. CLASSIC SAVINGS Account opening balance / Minimum balance Minimum operating balance Service charges Over the Counter Cash deposits 1 over the counter withdrawal per month (UGX only) Each additional Withdrawal Monthly management Low balance charge per month Foreign currency Account opening balance / Minimum balance Cash withdrawals Cash deposits Monthly Management Low balance charge per month 2. SAVINGS PLUS Account opening balance / Minimum balance Minimum operating balance / Minimum balance Cosh withdrawals Cash deposits Monthly Management Low balance charge per month 2. SAVINGS PLUS Account opening balance / Minimum balance Minimum operating balance Service charges Over the counter cash deposits Monthly management fee 1 over the counter withdrawal per month (UGX only) Each additional Withdrawal Low balance charge per month Cheques to 3rd parties - savings Foreign currency Account opening balance	USD/EUR/GBP Below 2,000 Above 2,000 (per day) Above 2,500 UGX	Free
Monthly Management Cash withdrawals Cash deposits 5. SACCO ACCOUNT Account opening balance Minimum operating balance Service charges Monthly Management Over the Counter Cash deposits Cash withdrawal B) SAVINGS ACCOUNTS 1. CLASSIC SAVINGS Account opening balance / Minimum obalance Minimum operating balance Service charges Over the Counter Cash deposits 1 over the counter withdrawal per month (UGX only) Each additional Withdrawal Monthly management Low balance charge per month Foreign currency Account opening balance / Minimum balance Cash withdrawals Cash deposits Monthly Management Low balance charge per month 2. SAVINGS PLUS Account opening balance / Minimum balance Minimum operating balance / Minimum balance Monthly management fee 1 over the counter cash deposits Monthly management fee 1 over the counter withdrawal per month (UGX only) Each additional Withdrawal Low balance charge per month Cheques to 3rd parties - savings Foreign currency Account opening balance Cash withdrawals Cash deposits	USD/EUR/GBP Below 2,000 Above 2,500 (per day) Above 2,500 UGX	Free
Monthly Management Cash withdrawals Cash deposits 5. SACCO ACCOUNT Account opening balance Minimum operating balance Service charges Monthly Management Over the Counter Cash deposits Cash withdrawal B) SAVINGS ACCOUNTS 1. CLASSIC SAVINGS Account opening balance / Minimum balance Minimum operating balance Service charges Over the Counter Cash deposits 1 over the Counter Cash deposits 1 over the counter withdrawal per month (UGX only) Each additional Withdrawal Monthly management Low balance charge per month Foreign currency Account opening balance / Minimum balance Cash withdrawals Cash deposits Monthly Management Low balance charge per month 2. SAVINGS PLUS Account opening balance / Minimum balance Minimum operating balance Minimum operating balance Service charges Over the counter cash deposits Monthly management fee 1 over the counter withdrawal per month (UGX only) Each additional Withdrawal Low balance charge per month Cheques to 3rd parties - savings Foreign currency Account opening balance Cash withdrawals	USD/EUR/GBP Below 2,000 Above 2,500 (per day) Above 2,500 UGX	Free

3. YOUNG SAVERS Account opening balance / Minimum		
balance Service charges	UGX	50,000
Over the counter cash deposits 1 over the counter withdrawal per month	'n	Free
(UGX only) Each additional withdrawal	UGX	Free 10,000
Low balance charge per month Foreign currency	UGX	16,000
Account opening balance Cash withdrawals	USD/EUR/GBP Below 2,000	100 5
Cash witharawais	Above 2,000	0.25% max charge 5,000
Cash deposits	Below 2,500 (per day)	Free
	Above 2,500	0.25% max charge 5,000
Low balance charge per month 4. CAMPUS PLUS	USD/EUR/GBP	10
Account opening balance Minimum operating balance	UGX UGX	20,000 5,000
Service charges	OGA	
Over the Counter Cash deposits Monthly Management fee	UGX	1,000
Over the counter withdrawal below 2 M Over the counter withdrawals above 2	illion UGX UGX	10,000 0.05% min 5,000
Million Safe custody (academic documents per semester)	UGX	max 35,000 5,000
5. ACHIEVERS		
Account opening balance / Minimum balance	UGX	50,000
Service charges Over the Counter Cash deposits		Free
Low balance charge per month 1 over the counter withdrawal per montl	ugx h ugx	16,000 Free
Each additional Withdrawal 6. EASY ACCESS		10,000
Account opening balance Minimum operating balance	UGX UGX	20,000 10,000
Over the counter cash deposits Service charges	UGX	Free
Over the counter withdrawal	UGX Amount	Fee
	Up to 2 Million 2,000,001 to 10M	10,000 15,000
	10,000,001 to 20N 20,000,001 to 40N 40,000,001 to 50N	И 25,000
	50,000,001 to 50N 50,000,001 to 100 >100M	
Monthly Management fee 7. DEMBE ACCOUNT	UGX	2,500
Account opening Minimum operating balance	UGX UGX	5,000 5,000
Service charges	OOX	
Over the Counter Cash deposits ATM withdrawals	UGX	Free 1,200
Monthly Management	UGX	2,500
Over the counter withdrawals	Amount Up to 2 Million	Fee 10,000
	2,000,001 to 10M 10,000,001 to 20M	15,000 1 20,000
	20,000,001 to 40M 40,000,001 to 50M	и 25,000
	50,000,001 to 100	M 40,000
8. INVESTMENT CLUB	>100M	0.05%
Account opening balance / Minimum balance	UGX	50,000
Service charges Over the Counter Cash deposits		Free
Monthly Management 1 over the counter withdrawal per montl	UGX h	Free
(UGX only) Each additional Withdrawal	UGX	Free 10,000
Low balance charge per month Foreign currency	UGX	16,000
Account opening balance/minimum balance Cash withdrawals for foreign	USD/EUR/GBP Below 2,000	100
Cash Warana and For Foreign	Above 2,000	0.25% max charge 5,000
Cash deposits	Below 2,500 (per day)	Free
	Above 2,500	0.25% max charge 5,000
Monthly Management	USDÆURÆGBP USD/EUR/GBP	Free 10
9. AGRICULTURE GROUP	COD/ LUR/ GBY	IU
Account opening balance / Minimum balance Service charges	UGX	50,000
Over the Counter Cash deposits		Free
1 over the counter withdrawal per montl (UGX only) Fach additional Withdrawal		Free
Each additional Withdrawal Low balance charge per month	UGX UGX	10,000
10. SMART PLAN Termination fee	UGX	30,000
C) CORPORATE CURRENT ACCOUNT		
1. Enterprise Current Account Account opening/minimum balance	UGX	100,000
Monthly management Cash deposits		Free Free
Cash withdrawal; Below 5 million		10,000
Above 5 million		0.25% of the value, max charge UGX 25,000
Foreign currency Account opening balance	USD	100
Monthly management	USD	Free
Cash deposits; Below 5,000 per day	, 05D	Free
Above 5,000 Below 2,000	050	0.25% of the value, max 5,000 charge
cash withdrawai; per day	, 02D	Free 0.25% of the value,
Above 2,000 2. Bundled option 2 (UGX only)) USD	0.25% of the value, max charge 5,000
Account opening balance	UGX	200,000
Minimum balance Bundled monthly fee (below minimum	UGX	2,000,000
balance) Minimum operating balance	UGX	20,000
Bundled fee includes;	C	Unlimited cash deposit transactions
		Unlimited Cash withdrawal transactions
		Unlimited inward cheques
		crieques
3. Pay as you transact option Monthly Management fee	UGX	35,500

			ive 16" Au		
	UGX UGX	5,000 10,000	Tracers on TT's < 1 month	USD	15 E
Minimum operating balance Foreign currency	UGX	20,000	Tracers on TT's > 1 month	USD	25- a
Account Opening balance USD/EUR, Company Search Fees (Equivalent in UGX)	/GBP UGX	500 27,300	Swift / TT message amendment	USD	10 E
Sevice charges Cash withdrawals Below 2	000	5	Recall funds Return funds	USD	0
Above 2		0.25% max charge 5,000	Swift statement	USD	
Cash deposits Below 2 (per	,500 day)	Free		UGX UGX	10
Above 2	5.500	0.25% max charge 5,000	Bank Draft - USD/ GBP/ EURO/ KES		(
	GBP	1.5 2	8. ELECTRONIC BANKING CHARGES QuickBanking		
	USD USD	2 10	Retail module sign up charge **Transactional fees apply as per tarif	f**	
, 3	GBP	5	Corporate module sign - up charge EFT	UGX	
D) NGO CURRENT ACCOUNT			RTGS TT	UGX UGX	
Service charges	UGX	500,000	Mobile Banking SMS alerts monthly charge		
3 1	UGX	Free 16,000	Balance enquiry Funds transfers dfcu to dfcu	UGX	
Cash withdrawal above minimum Cash withdrawal below minimum	JGX 5,	Free 000 per withdawal	Mini statement Airtime recharge	UGX	
Foreign currency Account opening/minimum balance USD/GBP/	/EUR	500	Utility payments	UGX	
Low balance charge per month USD/GBP/ Cash deposits/withdrawal above minimum USD/GBP/		5 Free	School fees payments E-tax payments (NSSF, URA)	UGX UGX	
Cash deposits/withdrawal below minimum USD/GBP/ E) GENERAL SERVICES	/EUR	1 per transaction	DSTV/ Zeeway/Payway Payment Cheque book request	UGX UGX	
1. CHEQUE SERVICES	UGX	1,200	NWSC/UMEME	UGX UGX	
I free per month, Each additional	UGX	10,000	Bank to wallet transactions	Amount ≤ 60,000 60,001- 125,000	
Bank draft Bank draft Repurchased	UGX	20,000		125,001-250,000 250,001-500,000)
School fees draft Voucher retrieval	UGX	10,000 25,000		500,001-1,000,00 1,000,001-2,000,0	000
Cheque unpaid due to insufficient funds Cheque unpaid due to technical reasons	UGX	200,000 25,000	9. LOAN RELATED CHARGES	2,000,001-5,000,	,
Cheque unpaid by other banks UG 2. LOCAL ACCOUNTS SERVICES	X 5,00	00, USD/GBP/EUR 1	Standing order setup CRB inquiry fees;		
Utility payments UMEME (over the counter) Utility payments NWSC (over the counter)		2,000 Free	Personal/ Individual Company/ Non individual	UGX UGX	
	UGX UGX	20,000	Loan application 1. Personal loan & Home Loan	UGX	
Dormant account reactivation	OOX	Free	2. Other loans3. Corporate loans		
Minimum Interest Charge - overdrawn account	UGX UGX	10,000 5,000	Arrangement fees	UGX	2
Standing order setup charge Standing order dfcu transfers Standing order actual above (athors)	UGX	5,000	Annual monitoring fee Legal fees		Δ
Standing order setup charge (others) Standing order (Other) transfers	UGX	15,000	Restructuring Fees Renewal facility fees		
Amendment / termination standing order Standing order unpaid due to lack of funds	UGX	10,000 125,000	Loan refinancing fee Security release	UGX	
Late deposit held in overnight safe custody Amendment of account details & signatories		Free Free	Security release late pick penalty char		
Closing account Pinnacle membership	UGX UGX	20,000 36,000	10. TRADE FINANCE Product	Charge description	
Non - pinnacle member charge per visit 3. LOCAL COLLECTIONS	UGX	20,000	Guarantees	description	
Outward Electronic Funds Transfer (EFT)		UGX4,000 USD1.3, GBP/EUR1.2		Issuance fees	Ot
Inward Electronic Funds Transfer (EFT)		UGX3,000 USD2 EUR1.7 GBP1.7			
Direct debit payments (incoming)	UGX	KES100 2,000		Commission	200 upfro
Unpaid direct debits Salary Processing per item	UGX UGX	20,000 2,500			
Outward RTGS		UGX20,000 USD5 EUR5 GBP1.2		Amendment 1% (Quarte plus
Inward RTGS fees		KES500 UGX3,000 USD1.2			Othe
initial a fer ee feet		•			
Upcountry cheques (BoU presence)		EUR1 GBP1 KES150 Free		Advising fees Issuance	0.1
Upcountry Cheques (no BoU presence)		EUR1 GBP1 KES150		Issuance against counter guarantee	0.
Upcountry Cheques (no BoU presence) 4. VISA DEBIT CARD SERVICES QR code payment	UGX	EUR1 GBP1 KES150 Free Free	Comfort letter Import LCs/Local LCs	Issuance against counter	0.
Upcountry Cheques (no BoU presence) 4. VISA DEBIT CARD SERVICES QR code payment 1st Issue of Visa Debit card - Classic	UGX UGX UGX	EUR1 GBP1 KES150 Free Free		Issuance against counter guarantee UGX Issuance fees Quarterly	
Upcountry Cheques (no BoU presence) 4. VISA DEBIT CARD SERVICES QR code payment 1st Issue of Visa Debit card - Classic 1st Issue of Visa Debit card - Gold ATM withdrawals at dfcu ATM	UGX UGX UGX	EUR1 GBP1 KES150 Free Free 1,200 10,000 15,000 1,200	Import LCs/Local LCs	Issuance against counter guarantee UGX Issuance fees Quarterly Commission	UGX Quarte
Upcountry Cheques (no BoU presence) 4. VISA DEBIT CARD SERVICES QR code payment 1st Issue of Visa Debit card - Classic 1st Issue of Visa Debit card - Gold ATM withdrawals at dfcu ATM ATM withdrawals at Interswitch ATMs	UGX UGX	EUR1 GBP1 KES150 Free Free 1,200 10,000 15,000	Import LCs/Local LCs	Issuance against counter guarantee UGX Issuance fees Quarterly Commission	UGX Quarte plu
Upcountry Cheques (no BoU presence) 4. VISA DEBIT CARD SERVICES QR code payment 1st Issue of Visa Debit card - Classic 1st Issue of Visa Debit card - Gold ATM withdrawals at dfcu ATM ATM withdrawals at Interswitch ATMs ATM withdrawals at other Visa machines Replacing expired/ lost/ stolen VISA card- Gold	UGX UGX UGX UGX	EUR1 GBP1 KES150 Free Free 1,200 10,000 15,000 1,200 1,500	Import LCs/Local LCs	Issuance against counter guarantee UGX Issuance fees Quarterly Commission Amendment 1% Swift charges	UGX Quarta plu (Othe
Upcountry Cheques (no BoU presence) 4. VISA DEBIT CARD SERVICES QR code payment 1st Issue of Visa Debit card - Classic 1st Issue of Visa Debit card - Gold ATM withdrawals at dfcu ATM ATM withdrawals at Interswitch ATMs ATM withdrawals at other Visa machines Replacing expired/ lost/ stolen VISA card- Gold Replacing expired/ lost/ stolen VISA card- Classic ATM Mini statement	UGX UGX UGX UGX UGX UGX UGX	EUR1 GBP1 KES150 Free Free 1,200 10,000 15,000 1,200 1,500 5,000 25,000 15,000 300	Import LCs/Local LCs	Issuance against counter guarantee UGX Issuance fees Quarterly Commission Amendment 1% Swift charges Discrepancy fees Re-imbursement	UGX Quarto plu c Othe
Upcountry Cheques (no BoU presence) 4. VISA DEBIT CARD SERVICES QR code payment 1st Issue of Visa Debit card - Classic 1st Issue of Visa Debit card - Gold ATM withdrawals at dfcu ATM ATM withdrawals at Interswitch ATMs ATM withdrawals at other Visa machines Replacing expired/ lost/ stolen VISA card- Gold Replacing expired/ lost/ stolen VISA card- Classic ATM Mini statement ATM VISA balance inquiry ATM balance at dfcu ATM	UGX UGX UGX UGX UGX UGX UGX	EUR1 GBP1 KES150 Free Free 1,200 10,000 15,000 1,200 1,500 5,000 25,000 15,000	Import LCs/Local LCs	Issuance against counter guarantee UGX Issuance fees Quarterly Commission Amendment 1% Swift charges Discrepancy fees Re-imbursement charge Cancellation fees	UGX Quarte plu (Othe
Upcountry Cheques (no BoU presence) 4. VISA DEBIT CARD SERVICES QR code payment 1st Issue of Visa Debit card - Classic 1st Issue of Visa Debit card - Gold ATM withdrawals at dfcu ATM ATM withdrawals at Interswitch ATMs ATM withdrawals at other Visa machines Replacing expired/ lost/ stolen VISA card- Gold Replacing expired/ lost/ stolen VISA card- Classic ATM Mini statement ATM VISA balance inquiry ATM balance at dfcu ATM ATM withdrawal other Banks' card- Domestic	UGX UGX UGX UGX UGX UGX UGX	EUR1 GBP1 KES150 Free Free 1,200 10,000 15,000 1,200 1,500 5,000 25,000 15,000 300 2,000	Import LCs/Local LCs	Issuance against counter guarantee UGX Issuance fees Quarterly Commission Amendment 1% Swift charges Discrepancy fees Re-imbursement charge	UGX Quarte plu (Othe
Upcountry Cheques (no BoU presence) 4. VISA DEBIT CARD SERVICES QR code payment 1st Issue of Visa Debit card - Classic 1st Issue of Visa Debit card - Gold ATM withdrawals at dfcu ATM ATM withdrawals at Interswitch ATMs ATM withdrawals at other Visa machines Replacing expired/ lost/ stolen VISA card- Gold Replacing expired/ lost/ stolen VISA card- Classic ATM Mini statement ATM VISA balance inquiry ATM balance at dfcu ATM ATM withdrawal other Banks' card- Domestic ATM withdrawal other Banks' card- International	UGX UGX UGX UGX UGX UGX UGX UGX UGX	EUR1 GBP1 KES150 Free Free 1,200 10,000 15,000 1,200 1,500 5,000 25,000 15,000 300 2,000 Free 10,000	Import LCs/Local LCs	Issuance against counter guarantee	UGX Quarto plu (Othe
Upcountry Cheques (no BoU presence) 4. VISA DEBIT CARD SERVICES QR code payment 1st Issue of Visa Debit card - Classic 1st Issue of Visa Debit card - Gold ATM withdrawals at dfcu ATM ATM withdrawals at Interswitch ATMs ATM withdrawals at other Visa machines Replacing expired/ lost/ stolen VISA card- Gold Replacing expired/ lost/ stolen VISA card- Classic ATM Mini statement ATM VISA balance inquiry ATM balance at dfcu ATM ATM withdrawal other Banks' card- Domestic ATM withdrawal other Banks' card- International Verification of ATM transactions	UGX UGX UGX UGX UGX UGX UGX UGX	EUR1 GBP1 KES150 Free Free 1,200 10,000 15,000 1,200 1,500 5,000 25,000 15,000 300 2,000 Free 10,000	Import LCs/Local LCs	Issuance against counter guarantee	UGX Quarto plu (Othe
Upcountry Cheques (no BoU presence) 4. VISA DEBIT CARD SERVICES QR code payment 1st Issue of Visa Debit card - Classic 1st Issue of Visa Debit card - Gold ATM withdrawals at dfcu ATM ATM withdrawals at Interswitch ATMs ATM withdrawals at other Visa machines Replacing expired/ lost/ stolen VISA card- Gold Replacing expired/ lost/ stolen VISA card- Classic ATM Mini statement ATM VISA balance inquiry ATM balance at dfcu ATM ATM withdrawal other Banks' card- Domestic ATM withdrawal other Banks' card- International Verification of ATM transactions Annual Card Fee 5. STATEMENTS	UGX	EUR1 GBP1 KES150 Free Free 1,200 10,000 15,000 1,500 5,000 25,000 15,000 300 2,000 Free 10,000 10,000 20,000 Blue-10,000 Gold-20,000	Import LCs/Local LCs	Issuance against counter guarantee UGX Issuance fees Quarterly Commission Amendment 1% 0 Swift charges Discrepancy fees Re-imbursement charge Cancellation fees Advising fees LC confirmation LC transfer Swift charges Document handling/LC negotiation	UGX Quarto plu (Othe
Upcountry Cheques (no BoU presence) 4. VISA DEBIT CARD SERVICES QR code payment 1st Issue of Visa Debit card - Classic 1st Issue of Visa Debit card - Gold ATM withdrawals at dfcu ATM ATM withdrawals at Interswitch ATMs ATM withdrawals at other Visa machines Replacing expired/ lost/ stolen VISA card- Gold Replacing expired/ lost/ stolen VISA card- Classic ATM Mini statement ATM VISA balance inquiry ATM balance at dfcu ATM ATM withdrawal other Banks' card- Domestic ATM withdrawal other Banks' card- International Verification of ATM transactions Annual Card Fee 5. STATEMENTS Electronic statements Interim /additional /duplicate statement	UGX	EUR1 GBP1 KES150 Free Free 1,200 10,000 15,000 1,200 1,500 5,000 25,000 15,000 300 2,000 Free 10,000 10,000 Blue-10,000	Import LCs/Local LCs	Issuance against counter guarantee UGX Issuance fees Quarterly Commission Amendment 1% Swift charges Discrepancy fees Re-imbursement charge Cancellation fees Advising fees LC confirmation LC transfer Swift charges Document handling/LC negotiation Export courier charges	UGX Quarto plu (Othe
Upcountry Cheques (no BoU presence) 4. VISA DEBIT CARD SERVICES QR code payment 1st Issue of Visa Debit card - Classic 1st Issue of Visa Debit card - Gold ATM withdrawals at dfcu ATM ATM withdrawals at Interswitch ATMs ATM withdrawals at other Visa machines Replacing expired/ lost/ stolen VISA card- Gold Replacing expired/ lost/ stolen VISA card- Classic ATM Mini statement ATM VISA balance inquiry ATM balance at dfcu ATM ATM withdrawal other Banks' card- Domestic ATM withdrawal other Banks' card- International Verification of ATM transactions Annual Card Fee 5. STATEMENTS Electronic statements Interim /additional /duplicate statement per page Loan statement per page	UGX	EUR1 GBP1 KES150 Free Free 1,200 10,000 15,000 1,500 1,500 5,000 25,000 15,000 300 2,000 Free 10,000 10,000 Blue-10,000 Gold-20,000 Free 10,000	Import LCs/Local LCs Export LCs/Local LCs	Issuance against counter guarantee UGX Issuance fees Quarterly Commission Amendment 1% of the sees Swift charges Discrepancy fees Re-imbursement charge Cancellation fees Advising fees LC confirmation LC transfer Swift charges Document handling/LC negotiation Export courier charges Courier charges within Kampala	UGX Quarto plu (Othe
Upcountry Cheques (no BoU presence) 4. VISA DEBIT CARD SERVICES QR code payment 1st Issue of Visa Debit card - Classic 1st Issue of Visa Debit card - Gold ATM withdrawals at dfcu ATM ATM withdrawals at Interswitch ATMs ATM withdrawals at other Visa machines Replacing expired/ lost/ stolen VISA card- Gold Replacing expired/ lost/ stolen VISA card- Classic ATM Mini statement ATM VISA balance inquiry ATM balance at dfcu ATM ATM withdrawal other Banks' card- Domestic ATM withdrawal other Banks' card- International Verification of ATM transactions Annual Card Fee 5. STATEMENTS Electronic statements Interim /additional /duplicate statement per page Loan statement per page Electronic statements for VISA applications 6. OTHER SERVICES (LOCAL)	UGX	EUR1 GBP1 KES150 Free Free 1,200 10,000 15,000 1,500 5,000 25,000 15,000 300 2,000 Free 10,000 10,000 Gold- 20,000 Free 10,000 10,000 10,000 20,000	Import LCs/Local LCs	Issuance against counter guarantee UGX Issuance fees Quarterly Commission Amendment 1% Swift charges Discrepancy fees Re-imbursement charge Cancellation fees Advising fees LC confirmation LC transfer Swift charges Document handling/LC negotiation Export courier charges Courier charges	UGX Quarto plu (Othe
Upcountry Cheques (no BoU presence) 4. VISA DEBIT CARD SERVICES QR code payment 1st Issue of Visa Debit card - Classic 1st Issue of Visa Debit card - Gold ATM withdrawals at dfcu ATM ATM withdrawals at Interswitch ATMs ATM withdrawals at other Visa machines Replacing expired/ lost/ stolen VISA card- Gold Replacing expired/ lost/ stolen VISA card- Classic ATM Mini statement ATM VISA balance inquiry ATM balance at dfcu ATM ATM withdrawal other Banks' card- Domestic ATM withdrawal other Banks' card- International Verification of ATM transactions Annual Card Fee 5. STATEMENTS Electronic statements Interim /additional /duplicate statement per page Loan statement per page Electronic statements for VISA applications 6. OTHER SERVICES (LOCAL) URA collections School fees	UGX	EUR1 GBP1 KES150 Free Free 1,200 10,000 15,000 1,500 1,500 5,000 25,000 15,000 25,000 Free 10,000 Free 10,000 Gold-20,000 Free 10,000 20,000 Free	Export LCs/Local LCs Export LCs/Local LCs Documentary Collections	Issuance against counter guarantee	UGX Quarto plu (Othe
Upcountry Cheques (no BoU presence) 4. VISA DEBIT CARD SERVICES QR code payment 1st Issue of Visa Debit card - Classic 1st Issue of Visa Debit card - Gold ATM withdrawals at dfcu ATM ATM withdrawals at Interswitch ATMs ATM withdrawals at other Visa machines Replacing expired/ lost/ stolen VISA card- Gold Replacing expired/ lost/ stolen VISA card- Classic ATM Mini statement ATM VISA balance inquiry ATM balance at dfcu ATM ATM withdrawal other Banks' card- Domestic ATM withdrawal other Banks' card- International Verification of ATM transactions Annual Card Fee 5. STATEMENTS Electronic statements Interim /additional /duplicate statement per page Loan statement per page Electronic statements for VISA applications 6. OTHER SERVICES (LOCAL) URA collections School fees KCCA fees Cash-In-Transit / bullion van	UGX	EUR1 GBP1 KES150 Free Free 1,200 10,000 15,000 1,500 5,000 25,000 15,000 300 2,000 Free 10,000 10,000 Gold- 20,000 Free 10,000 10,000 20,000	Export LCs/Local LCs Export LCs/Local LCs Documentary Collections	Issuance against counter guarantee UGX Issuance fees Quarterly Commission Amendment 1% Swift charges Discrepancy fees Re-imbursement charge Cancellation fees Advising fees LC confirmation LC transfer Swift charges Document handling/LC negotiation Export courier charges Courier charges Within Kampala Avalisation - import bills handling fees Swift charges Past due import	UGX Quarto plu (Othe
Upcountry Cheques (no BoU presence) 4. VISA DEBIT CARD SERVICES QR code payment 1st Issue of Visa Debit card - Classic 1st Issue of Visa Debit card - Gold ATM withdrawals at dfcu ATM ATM withdrawals at Interswitch ATMs ATM withdrawals at other Visa machines Replacing expired/ lost/ stolen VISA card- Gold Replacing expired/ lost/ stolen VISA card- Classic ATM Mini statement ATM VISA balance inquiry ATM balance at dfcu ATM ATM withdrawal other Banks' card- Domestic ATM withdrawal other Banks' card- International Verification of ATM transactions Annual Card Fee 5. STATEMENTS Electronic statements Interim /additional /duplicate statement per page Loan statement per page Electronic statements for VISA applications 6. OTHER SERVICES (LOCAL) URA collections School fees KCCA fees Cash-In-Transit / bullion van Safe custody Safe custody - Large envelope per annum	UGX	EUR1 GBP1 KES150 Free Free 1,200 10,000 15,000 1,500 1,500 5,000 25,000 15,000 15,000 70,000 Free 10,000 Free 10,000 Gold-20,000 Free 10,000 20,000 Free 10,000 20,000 20,000 20,000	Export LCs/Local LCs Export LCs/Local LCs Documentary Collections	Issuance against counter guarantee UGX Issuance fees Quarterly Commission Amendment 1% Swift charges Discrepancy fees Re-imbursement charge Cancellation fees Advising fees LC confirmation LC transfer Swift charges Document handling/LC negotiation Export courier charges Courier charges within Kampala Avalisation - import bills Import bills handling fees Swift charges Past due import bills Export bills-	UGX Quarto plu (Othe
Upcountry Cheques (no BoU presence) 4. VISA DEBIT CARD SERVICES QR code payment 1st Issue of Visa Debit card - Classic 1st Issue of Visa Debit card - Gold ATM withdrawals at dfcu ATM ATM withdrawals at Interswitch ATMs ATM withdrawals at other Visa machines Replacing expired/ lost/ stolen VISA card- Gold Replacing expired/ lost/ stolen VISA card- Classic ATM Mini statement ATM VISA balance inquiry ATM balance at dfcu ATM ATM withdrawal other Banks' card- Domestic ATM withdrawal other Banks' card- International Verification of ATM transactions Annual Card Fee 5. STATEMENTS Electronic statements Interim /additional /duplicate statement per page Loan statement per page Electronic statements for VISA applications 6. OTHER SERVICES (LOCAL) URA collections School fees KCCA fees Cash-In-Transit / bullion van Safe custody	UGX	EUR1 GBP1 KES150 Free Free 1,200 10,000 15,000 1,500 1,500 5,000 25,000 15,000 300 2,000 Free 10,000 10,000 20,000 Free 10,000 Gold-20,000 Free 10,000 20,000 20,000 20,000	Export LCs/Local LCs Export LCs/Local LCs Documentary Collections	Issuance against counter guarantee UGX Issuance fees Quarterly Commission Amendment 1% Swift charges Discrepancy fees Re-imbursement charge Cancellation fees Advising fees LC confirmation LC transfer Swift charges Document handling/LC negotiation Export courier charges Courier charges within Kampala Avalisation - import bills handling fees Swift charges Past due import bills Export bills handling fees Export courier	UGX Quarto plu (Othe
Upcountry Cheques (no BoU presence) 4. VISA DEBIT CARD SERVICES QR code payment 1st Issue of Visa Debit card - Classic 1st Issue of Visa Debit card - Gold ATM withdrawals at dfcu ATM ATM withdrawals at Interswitch ATMs ATM withdrawals at other Visa machines Replacing expired/ lost/ stolen VISA card- Gold Replacing expired/ lost/ stolen VISA card- Classic ATM Mini statement ATM VISA balance inquiry ATM balance at dfcu ATM ATM withdrawal other Banks' card- Domestic ATM withdrawal other Banks' card- International Verification of ATM transactions Annual Card Fee 5. STATEMENTS Electronic statements Interim /additional /duplicate statement per page Loan statement per page Electronic statements for VISA applications 6. OTHER SERVICES (LOCAL) URA collections School fees KCCA fees Cash-In-Transit / bullion van Safe custody - Large envelope per annum Safe custody - Small envelope per annum Safe custody - Retrieval / access fee per visit Certificate of balance /Audit report	UGX	EUR1 GBP1 KES150 Free Free 1,200 10,000 15,000 1,500 5,000 5,000 25,000 15,000 70,000 Free 10,000 Blue-10,000 Gold-20,000 Free 10,000 20,000 20,000 23,300 2,300 2,300 2,500 2,500 2,000 70,000	Export LCs/Local LCs Export LCs/Local LCs Documentary Collections	Issuance against counter guarantee UGX Issuance fees Quarterly Commission Amendment 1% Swift charges Discrepancy fees Re-imbursement charge Cancellation fees Advising fees LC confirmation LC transfer Swift charges Document handling/LC negotiation Export courier charges Courier charges Courier charges within Kampala Avalisation - import bills handling fees Swift charges Past due import bills LEXPORT bills handling fees Export courier charges	UGX Quarto plu (Othe
Upcountry Cheques (no BoU presence) 4. VISA DEBIT CARD SERVICES QR code payment 1st Issue of Visa Debit card - Classic 1st Issue of Visa Debit card - Gold ATM withdrawals at dfcu ATM ATM withdrawals at Interswitch ATMs ATM withdrawals at other Visa machines Replacing expired/ lost/ stolen VISA card- Gold Replacing expired/ lost/ stolen VISA card- Classic ATM Mini statement ATM VISA balance inquiry ATM balance at dfcu ATM ATM withdrawal other Banks' card- Domestic ATM withdrawal other Banks' card- International Verification of ATM transactions Annual Card Fee 5. STATEMENTS Electronic statements Interim /additional /duplicate statement per page Loan statement per page Electronic statements for VISA applications 6. OTHER SERVICES (LOCAL) URA collections School fees KCCA fees Cash-In-Transit / bullion van Safe custody Safe custody - Large envelope per annum Safe custody - Small envelope per annum Safe custody - Retrieval / access fee per visit Certificate of balance /Audit report Letter of introduction / recommendation	UGX	EUR1 GBP1 KES150 Free Free 1,200 10,000 15,000 1,500 5,000 25,000 15,000 300 2,000 Free 10,000 Free 10,000 Gold-20,000 Free 10,000 20,000 20,000 20,000 20,000 20,000	Export LCs/Local LCs Export LCs/Local LCs Documentary Collections	Issuance against counter guarantee	UGX Quarto plu (Othe
Upcountry Cheques (no BoU presence) 4. VISA DEBIT CARD SERVICES QR code payment 1st Issue of Visa Debit card - Classic 1st Issue of Visa Debit card - Gold ATM withdrawals at dfcu ATM ATM withdrawals at Interswitch ATMs ATM withdrawals at other Visa machines Replacing expired/ lost/ stolen VISA card- Gold Replacing expired/ lost/ stolen VISA card- Classic ATM Mini statement ATM VISA balance inquiry ATM balance at dfcu ATM ATM withdrawal other Banks' card- Domestic ATM withdrawal other Banks' card- International Verification of ATM transactions Annual Card Fee 5. STATEMENTS Electronic statements Interim /additional /duplicate statement per page Loan statement per page Electronic statements for VISA applications 6. OTHER SERVICES (LOCAL) URA collections School fees KCCA fees Cash-In-Transit / bullion van Safe custody - Large envelope per annum Safe custody - Small envelope per annum Safe custody - Retrieval / access fee per visit Certificate of balance /Audit report Letter of introduction / recommendation Verification of letters of administration Garnichees per appearance by Bank Staff	UGX	EUR1 GBP1 KES150 Free Free Free 1,200 10,000 15,000 1,500 1,500 5,000 25,000 15,000 300 2,000 Free 10,000 Free 10,000 Gold-20,000 Free 10,000 20,000 20,000 20,000 20,000 20,000 20,000 20,000	Export LCs/Local LCs Documentary Collections (Import & Export) Arrangement fees 11. VISA CREDIT CARD (LOCAL CURRE	Issuance against counter guarantee UGX Issuance fees Quarterly Commission Amendment 1% of the sees Re-imbursement charge Cancellation fees Advising fees LC confirmation LC transfer Swift charges Document handling/LC negotiation Export courier charges Vithin Kampala Avalisation - import bills Import bills handling fees Swift charges Past due import bills Export bills-handling fees Export courier charges Vithin Kampala	UGX Quarto plu (Othe
Upcountry Cheques (no BoU presence) 4. VISA DEBIT CARD SERVICES QR code payment 1st Issue of Visa Debit card - Classic 1st Issue of Visa Debit card - Gold ATM withdrawals at dfcu ATM ATM withdrawals at other Visa machines Replacing expired/ lost/ stolen VISA card- Gold Replacing expired/ lost/ stolen VISA card- Classic ATM Mini statement ATM VISA balance inquiry ATM balance at dfcu ATM ATM withdrawal other Banks' card- Domestic ATM withdrawal other Banks' card- International Verification of ATM transactions Annual Card Fee 5. STATEMENTS Electronic statements Interim /additional /duplicate statement per page Loan statement per page Electronic statements for VISA applications 6. OTHER SERVICES (LOCAL) URA collections School fees KCCA fees Cash-In-Transit / bullion van Safe custody - Large envelope per annum Safe custody - Retrieval / access fee per visit Certificate of balance /Audit report Letter of introduction / recommendation Verification of letters of administration Garnishees per appearance by Bank Staff	UGX	EUR1 GBP1 KES150 Free Free 1,200 10,000 15,000 1,500 1,500 5,000 25,000 15,000 300 2,000 Free 10,000 10,000 20,000 Free 10,000 20,000 20,000 2,300 2,300 2,500 2,000 20,000 20,000 20,000 20,000 20,000 20,000 Actual, min 50,000	Import LCs/Local LCs Export LCs/Local LCs Documentary Collections (Import & Export) Arrangement fees 11. VISA CREDIT CARD (LOCAL CURRE Charges as per card category Annual fee- Primary card	Issuance against counter guarantee UGX Issuance fees Quarterly Commission Amendment 1% of the sees Re-imbursement charge Cancellation fees Advising fees LC confirmation LC transfer Swift charges Document handling/LC negotiation Export courier charges Within Kampala Avalisation - import bills Import bills handling fees Swift charges Past due import bills LExport bills-handling fees Export courier charges Outier charges Past due import bills Lexport bills-handling fees Export courier charges	UGX Quarto plu (Othe
Upcountry Cheques (no BoU presence) 4. VISA DEBIT CARD SERVICES QR code payment 1st Issue of Visa Debit card - Classic 1st Issue of Visa Debit card - Gold ATM withdrawals at dfcu ATM ATM withdrawals at Interswitch ATMs ATM withdrawals at other Visa machines Replacing expired/ lost/ stolen VISA card- Gold Replacing expired/ lost/ stolen VISA card- Classic ATM Mini statement ATM VISA balance inquiry ATM balance at dfcu ATM ATM withdrawal other Banks' card- Domestic ATM withdrawal other Banks' card- International Verification of ATM transactions Annual Card Fee 5. STATEMENTS Electronic statements Interim /additional /duplicate statement per page Loan statement per page Electronic statements for VISA applications 6. OTHER SERVICES (LOCAL) URA collections School fees KCCA fees Cash-In-Transit / bullion van Safe custody - Large envelope per annum Safe custody - Small envelope per annum Safe custody - Retrieval / access fee per visit Certificate of balance /Audit report Letter of introduction / recommendation Verification of letters of administration Garnishees per appearance by Bank Staff in court 7. OTHER SERVICES (FOREIGN)	UGX	EUR1 GBP1 KES150 Free Free 1,200 10,000 15,000 1,500 1,500 5,000 25,000 15,000 300 2,000 Free 10,000 10,000 20,000 Free 10,000 20,000 20,000 2,300 2,300 2,500 2,000 20,000 20,000 20,000 20,000 20,000 20,000 Actual, min 50,000	Import LCs/Local LCs Export LCs/Local LCs Documentary Collections (Import & Export) Arrangement fees 11. VISA CREDIT CARD (LOCAL CURRE Charges as per card category Annual fee- Primary card Annual fee- Secondary card Late payment fees	Issuance against counter guarantee UGX Issuance fees Quarterly Commission Amendment 1% of the sees Re-imbursement charge Cancellation fees Advising fees LC confirmation LC transfer Swift charges Document handling/LC negotiation Export courier charges within Kampala Avalisation - import bills Import bills handling fees Swift charges Past due import bills LExport courier charges Past due import bills Export courier charges Vift charges Courier charges Within Kampala Avalisation - import bills Avalisation - import bills Lexport bills Lexport bills Lexport courier charges Courier charges Courier charges Courier charges Courier charges Courier charges Vift charges Courier charges Next due import bills Lexport courier charges	UGX Quarto plu (Othe
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Over the Counter Cash deposits

Inward cheques

UGX

3,000

Free

Actual for others