

Agent Name:

Agent Number:

Services Available here

- | | |
|--|---|
| <input type="checkbox"/> Cash Deposit | <input type="checkbox"/> School Fees Payments |
| <input type="checkbox"/> Cash Withdrawal | <input type="checkbox"/> Balance Enquiry |
| <input type="checkbox"/> Account Opening Origination | <input type="checkbox"/> Money Transfers |
| <input type="checkbox"/> Bill Payments | <input type="checkbox"/> Printed Mini-Statement |

Agent Banking Customer Tariff Guide effective 16th April 2021

Transaction Band (UGX)	Deposit (UGX)	Withdrawal (UGX)	Bills/ School Fees (UGX)
<10,000	1000	1,000	950
10,001 - 60,000	1000	1,200	950
60,001 - 150,000	1000	1,500	1,700
150,001 - 250,000	1000	2,000	2,050
250,001 - 350,000	1000	3,500	2,950
350,001 - 500,000	1000	4,000	3,450
500,001 - 1,000,000	1000	5,000	4,000
1,000,001 - 2,500,000	1000	8,500	7,950
Above 2,500,001	1000	10,000	7,950

Other Services	Charge (UGX)
Account Opening	Free
Balance Inquiry	500
Ministatement (last 5 Transactions)	500
Internal Transfers	500
Inter Bank Transfers	3,500

dfcu Bank Agent Prohibited Activities

Agents shall not;

- Operate or carry out a transaction when the system is down.
- Operate or carry out a transaction when there is a communication failure in the system.
- Operate or carry out a transaction in the customer's absence.
- Operate or carry out a transaction when the system cannot generate a hard copy system receipt or acknowledgement of the transaction.
- Charge fees directly to customers.
- Undertake Cheque deposits, distribution of Cheque books, ATM Cards, or conduct foreign exchange transactions.
- Sub contract other person(s) to provide Agent Banking services.
- Provide Agent Banking services at a location other than the physical address of the agent.

Customer Notice

- No direct charges/fees should be levied by this Agent.
- Agent services are provided subject to availability of funds.
- Valid identification is required for Agent transactions.
- Obtain printed receipts for all successful transactions done by the Agent.
- Sign the Agent transaction register before leaving the Agent premises.
- Keep your PIN private. Never disclose your PIN to anyone.
- For more information on **dfcu** Agent services please **call 0800 222 000**.

Note:

- All charges are exclusive of 15% Government excise duty.
- The Bank reserves the right to change the tariff at any time and will inform you of any changes.

Parent Branch:

Branch Contact: