

WE CARE ABOUT YOU, BE SAFE.

Following the declaration of the Coronavirus (COVID-19) as a pandemic by World Health Organisation, the Government of Uganda through the Ministry of Health has implemented safety measures to keep us safe.

Protecting you

At **dfcu** Bank, we are continuously monitoring the situation as it evolves, and are committed to ensuring the safety of our customers and employees. We have undertaken the following actions to keep our business premises safe across the country:



Hand washing and hand sanitizers



Temperature checks using thermos sensors



Maintaining reasonable distance



Wearing gloves and face masks

Operating your Account

We encourage you to use our alternative banking channels for all your transactions. We have changed the pricing of the following channels for the next 30 days effective 25th March 2020, so that you can conveniently carry out your daily banking transactions whenever, wherever.

1. **Free Bank to Wallet transactions**
2. **Free ATM transactions up to UGX 50,000**
3. **Free Cash withdrawals up to UGX 50,000 at dfcu Agent locations**
4. **Free dfcu to dfcu transfers, utility and statutory payments, airtime and data top-ups on dfcu QuickBanking**
5. **Free Online and Point of Sale payments using dfcu Visa Card**

You are encouraged to avoid crowded places during this time by using our alternative banking channels. Sign up for QuickBanking to have uninterrupted access to your account.



dfcu QuickCode
Dial *240#
Standard SMS charges apply



dfcu QuickApp
Available on Google Play and App Store



dfcu QuickOnline
<https://internet.dfcugroup.com>



ATMS/ VISA Debit Card



dfcu Agent Banking

How to reach us

For additional details on our alternative banking channels, please call **0800 222 000**.

Together we can ensure safety for all.

Management.

dfcu Bank is regulated by the Central Bank of Uganda.

Customer deposits are protected by the Deposit Protection Fund of Uganda.

Call Centre: 0414 351 000

Toll Free: 0800 222 000

Email: customercare@dfcugroup.com



+256 776 760 760



[dfcugroup](https://www.dfcugroup.com)



[dfcu Bank](https://www.dfcubank.com)

**MAKING
MORE
POSSIBLE**